



# TRASH & RECYCLING QUESTIONS & ANSWERS

As you know, recycling is **MANDATORY** in Salem and we need your help in passing along important trash & recycling information. This flyer outlines the most relevant things you need to know about keeping Salem *clean & green* by using our recycling system.

- Salem uses a two-toter system—one for trash (*black*) and one for recycling (*blue*).
- Toters belong to the city (identified with serial numbers) and must remain with the property. *Please mark toters with address.*
- Trash is picked up weekly and recycling every other week (depending on lid color — blue or green).
- Excess trash can be placed in official "Orange Overflow" bags purchased at **Crosby's Market, Ace Hardware, Collector's Office** and **Department of Public Works (DPW)**.

## WHAT IS IN IT FOR ME?

Aside from many documented environmental benefits, recycling brings savings to the City. Trash can be as much as **five times** more expensive to process than recycling.

## MOST COMMON QUESTIONS

### ***How do I know when my pickup is?***

- To find your trash day go to: [salem.com/recycling](http://salem.com/recycling) and click on map for trash routes. The green or blue color of your recycling toter lid will let you know which week you should put it out.

### ***What goes into the trash toter?***

- Anything that is not recyclable. Do **NOT** include *electronic waste, hazardous waste, rigid plastics, or construction debris.*

### ***What if I don't have a toter?***

- Please contact the **Engineering Department** at **978-619-5673**.

### ***What goes into recycling toter?***

- Please look at the image located on the lid of the recycling toter or go to: [Salem.com/recycling](http://Salem.com/recycling).

### ***What if my toter is damaged?***

- Call Waste Management at **800-972-4545** and follow prompts to speak with a representative.

### ***What time should I put toters out?***

- Toters must be out by 7am and no earlier than 6pm the night before.

### ***What should I do if a pickup is missed?***

- Call Waste Management at **800-972-4545** and follow prompts for existing "*residential customers*."

### ***What should I do about bulk items such as: mattresses and chairs?***

- For **FREE** pick up of two bulk item on your recycling week, call Waste Management at **800-972-4545**, at least 48 hours in advance of your recycling day.

### ***What should I do with small appliances, TVs, and other electrical items? And "white goods"?***

- These items must be brought to *E-Waste Events* at Salem High School, 77 Willson Street on the last Saturday of each quarter for a fee for some items. For free "white goods" pick up call Waste Management at **800-972-4545** and follow prompts for existing "*residential customers*."

### ***What should I do about yard waste?***

- Yard waste must be placed in paper yard wastebags or open barrels; "Yard waste" stickers available at City Hall or DPW. For pick-up weeks go to: [Salem.com/recycling](http://Salem.com/recycling). Seasonally, yard waste can also be brought to the Transfer Station (12 Swampscott Rd) Saturdays 7am-3pm and Sundays 9am-5pm.

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For more detailed information go to: **Salem.com/recycling**; **GreenSalem.com**; or call **Waste Management 800-972-4545** follow prompts for existing "*residential customers*" or **Salem Engineering Department 978-619-5673**

Go to **SALEM.COM** and sign up for **CODE RED** under "Online Services" in order to receive the most up-to-date information.  
(All above information as of December 2016.)