



TRASH & RECYCLING QUESTIONS & ANSWERS

As you know, recycling is **MANDATORY** in Salem and we need your help in passing along important trash & recycling information. This flyer outlines the most relevant things you need to know about keeping Salem *clean & green* by using our recycling system.

- Salem uses a two-toter system—one for trash (*black*) and one for recycling (*blue*).
- Toters belong to the city (identified with serial numbers) and must remain with the property. *Please mark toters with address.*
- Trash is picked up weekly and recycling every other week (depending on lid color — blue or green).
- Excess trash can be placed in official "Orange Overflow" bags purchased at **Crosby's Market, Ace Hardware, Collector's Office** and **Department of Public Works (DPW)**.

WHAT IS IN IT FOR ME?

Aside from many documented environmental benefits, recycling brings savings to the City. Trash can be as much as **five times** more expensive to process than recycling.

MOST COMMON QUESTIONS

How do I know when my pickup is?

- To find your trash day go to: salem.com/recycling and click on map for trash routes. The green or blue color of your recycling toter lid will let you know which week you should put it out.

What goes into the trash toter?

- Anything that is not recyclable. Do **NOT** include *electronic waste, hazardous waste, rigid plastics, or construction debris.*

What if I don't have a toter?

- Please contact the **Engineering Department** at **978-619-5673**.

What goes into recycling toter?

- Please look at the image located on the lid of the recycling toter or go to: Salem.com/recycling.

What if my toter is damaged?

- Call Waste Management at **800-972-4545** and follow prompts to speak with a representative.

What time should I put toters out?

- Toters must be out by 7am and no earlier than 6pm the night before.

What should I do if a pickup is missed?

- Call Waste Management at **800-972-4545** and follow prompts for existing "*residential customers.*"

What should I do about bulk items such as: mattresses and chairs?

- For **FREE** pick up of one bulk item on your recycling week, call Waste Management at **800-972-4545**, at least 48 hours in advance of your recycling day.

What should I do with small appliances, TVs, and other electrical items? And "white goods"?

- These items must be brought to *E-Waste Events* at Salem High School, 77 Willson Street on the last Saturday of each quarter for a fee for some items. For free "white goods" pick up call Waste Management at **800-972-4545** and follow prompts for existing "*residential customers.*"

What should I do about yard waste?

- Yard waste must be placed in paper yard wastebags or open barrels; "Yard waste" stickers available at City Hall or DPW. For pick-up weeks go to: Salem.com/recycling. Seasonally, yard waste can also be brought to the Transfer Station (12 Swampscott Rd) Sat & Sun 7am-4pm.

For more detailed information go to: **Salem.com/recycling**; **GreenSalem.com**; or call **Waste Management 800-972-4545** follow prompts for existing "*residential customers*" or **Salem Engineering Department 978-619-5673**

Go to **SALEM.COM** and sign up for **CODE RED** under "Online Services" in order to receive the most up-to-date information.
(All above information as of December 2016.)